



COMMUNITY SERVICE AND DISCOUNT POLICY

DEFINITION AND PURPOSE:

Enloe Medical Center is committed to providing community service to patients without health insurance and to insured patients with high medical costs to pay for medically necessary care. Enloe Medical Center's mission statement, "To improve the quality of your life through patient-centered care" is the foundation for all community service determinations pursuant to this policy. Community service determinations will be made within the broader scope of assisting patients and their families to obtain adequate and affordable insurance that provides an ongoing access to community health care services.

The purpose of this policy is to define the eligibility criteria for community service discounting for the underinsured and insured with high medical costs, and to provide administrative guidelines for the communication and implementation of this policy.

SCOPE:

This policy covers services provided by:

- Enloe Medical Center,
- Home Medical Equipment (HME), Homecare and Hospice,
- Hospital-based clinics, and
- Physician services when collections are paid to EMC
 - A list of eligible physicians is available upon request from Patient Financial Services at 530-332-6300. This list will be updated, at a minimum, yearly in conjunction with annual review of this policy.

COMMUNITY SERVICE POLICY:

The community service described in this policy will be extended to eligible patients receiving emergent and/or medically necessary services.

It is never the intent of Enloe Medical Center to delay, defer, or deny emergent and/or medically necessary care. Please see hospital's *Management of Individuals Presenting for Emergency Services Policy*.

Eligibility for Community Service:

- A patient who is uninsured and whose family's income is at or below 350 percent of the federal poverty level (FPL) is eligible to apply for the hospital's community service program.
- An uninsured patient is a patient who does not have third party coverage from a health insurer, health insurance plan, Medicare, or Medi-Cal and whose injury is not a compensable injury for purposes of workers' compensation or automobile insurance.

- Family size to determine federal poverty level is defined as follows:
 - The patient's legal spouse or domestic partner
 - The patient's legal guardian or parent
 - Children under 21 whether living at home or not
 - Caretaker relatives
- Family income shall be calculated based on the gross income, less disability income received, of the patient and each member of the patient's family unit. For purposes of this policy, a patient's family unit shall include the following:
 - The patient's legal spouse or domestic partner
 - Each parent having legal custody of the patient
 - The patient's legal guardian
- Monetary assets, excluding primary residence and qualified retirement plans, will be calculated at 50 percent of the monetary assets after the first \$10,000. Qualified retirement plans to be excluded are:
 - 401K plans
 - 403B plans
 - IRAs
- All patients requesting community service will be required to:
 - Complete and sign an application
 - Provide income and source of income
 - Provide proof of medical or other expenses, if requested
 - Complete an application for state and/or federal assistance, if requested
 - Sign a release to verify any and all information including a credit report and/or verification of assets
- In the event that a patient fails to comply with the above requirements, the ineligible account(s) will be forwarded to a collection agency and will be handled in compliance with all state and federal regulations. The agency may cancel back account(s) at any time if alternate forms of documentation, such as a credit report, supports eligibility for community service.
- Approved Community Service applications will be documented in the patient accounting system and remain valid for 6 months. Discounts may be taken automatically up to the approval level already authorized. If an account is greater than the already approved dollar threshold, it will need to be submitted for further approval. It is at Management discretion that a new application be requested if there is reason to believe the patient's financial situation may have changed.

Community Service Guidelines:

- Community service will be provided to uninsured patients on a sliding scale basis, using the current published Federal Poverty Levels (FPL) as guidelines. Community service discounts will be granted using the following criteria:
 - If family income is less than 138 percent FPL: Free care
 - If family income is 139 percent to 250 percent FPL: Co-payment of \$100 per eligible account.

- If family income is 251 percent to 350 percent FPL: 100 percent of Medicare fee schedule.
- Community service discounts for uninsured patients based on a sliding scale basis will be approved as follows:
 - Under \$3,000 Patient Financial Services (PFS) Staff
 - \$3,001 - \$10,000 PFS Supervisor
 - \$10,001 - \$35,000 PFS Manager
 - \$35,001 - \$75,000 PFS Director or Revenue Cycle Director
 - Over \$75,000 Chief Financial Officer (CFO)
- Community service under Enloe Medical Center's Community Service policy is not intended to routinely offset share of cost obligations, deductibles, or coinsurance under government programs. Exceptions may be approved as follows:
 - Under \$10,000: PFS Supervisor
 - \$10,001 - \$35,000: PFS Manager
 - Above \$35,000: PFS Director or Revenue Cycle Director
- Following a determination of eligibility, an individual will not be charged for emergency or other medically necessary care an amount greater than the amounts generally billed (AGB) to individuals with coverage. For the purpose of this policy, AGB is defined as: an amount not to exceed Medicare Fee Schedule for the same service.
- Following a determination of eligibility, any previous payments made by the patient on the account in question that exceed the patient's remaining responsibility by \$5 will be refunded within 30 days.
- Patients who have veteran's benefits, are treated for non-service related conditions and who allow us to bill their medical insurance as primary will automatically be granted community service for any estimated patient balance under \$1,700. Amounts that exceed \$1,700 must be approved as follows:
 - Under \$10,000: PFS Supervisor
 - Greater than \$10,000: PFS Manager
- Patients may be presumptively found eligible for Community Service. Examples include, but are not limited to, deceased patients with no estate and patients documented as homeless or transient may be granted community service without meeting the above requirements. Patients on state or federal assistance who receive medically necessary services not covered by their assistance program may also be granted community service without meeting requirements.
- For those patients who are not eligible for Medi-Cal coverage, Community Service may not be approved until third party liability efforts have been exhausted.
- On occasion, there may be circumstances where patients may not be able to pay the discounted amount. In these special circumstances, discounts may be further negotiated to an amount that considers the patient's essential living expenses and diminished ability to pay. The additional discounts may be granted up to designated approval levels:
 - \$100 - \$35,000 PFS Manager

- \$35,001- 75,000 PFS Director or Revenue Cycle Director
 - Above \$75,000 CFO
- Extended payment plans may be offered as necessary for the uninsured patient to meet their financial obligation. Extended payment plans for financially qualified patients shall be interest free and will be negotiated between Enloe Medical Center and the qualified patient. Absent an agreement between the two parties; monthly payments shall be calculated to not exceed ten percent of the patient's family income for a month, excluding deductions for essential living expenses.
 - Should the hospital's use of extraordinary collection activities (ECA's) come into question, Enloe Medical Center's Compliance Committee has the final authority and responsibility for determining that the hospital had made reasonable efforts to determine whether a patient was eligible for community service prior to initiating extraordinary collection activities (ECA's).

Patient Notification and Appeal Rights:

- Uninsured patients will be provided with applications for Medi-Cal and/or Healthy Families, information on enrollment to the California Health Benefit Exchange, and contact information to a local consumer assistance center housed at the legal services offices at the time of registration or no later than at the time of discharge.
- Uninsured patients will be provided a plain language summary of the community service guidelines, the application form and contact number at the time of registration or no later than at the time of discharge.
- Billing notices to uninsured patients will include contact information for Medi-Cal and the California Health Benefit Exchange as well as the contact number and website for the community service program.
- A patient shall complete and sign an application for community service providing income documentation in the form of recent pay stubs or previous year's tax return. Patient will be required to provide documentation of monetary assets.
 - Eligibility determination will be made within 30 days of the submission of all required documentation.
 - At the time a decision is made approving or denying community service, a letter will be sent to the patient notifying the patient of the hospital's decision.
 - Documentation of community service determinations will be kept on file in the Patient Financial Services Department for two years.
 - Patient statements will reflect the community service discount.
- Incomplete applications will be held a minimum of for 60 days from filing or 240 days from first post discharge billing.
- Patients who disagree with the community service determination have the right to appeal the decision. Appeals must be made in writing to the CFO, Enloe Medical Center. The CFO will render a decision within 30 days.

CATASTROPHIC DISCOUNT POLICY:

Healthcare services should not represent a catastrophic burden to patients and families with high medical costs.

Eligibility for a Discount:*Uninsured Patients:*

- A patient who is *uninsured* and has “high medical costs”, and whose family income is between 351 percent and 450 percent of FPL, is eligible to apply for the discount program.
- A patient may only be eligible if *uninsured* because no group or spousal coverage options are available to the patient.
- High medical costs for *uninsured* patients are defined as follows:

| FPL | Total Charges |
|-------------|-----------------------|
| 351% - 400% | Greater than \$10,000 |
| 401% - 450% | Greater than \$15,000 |

Insured Patients:

- A patient who is *insured* and has “high medical costs”, and whose family income is at or below 350 percent of FPL, is eligible to apply for the discount policy.
- High medical costs for *insured* patients are defined as follows:
 - Patient’s annual out-of-pocket costs by the patient at the hospital exceed ten percent of the patient’s family income in the prior twelve months, or
 - Patient’s documented medical expenses paid to all providers by the patient or patient’s family exceed ten percent of the patient’s family income in the prior twelve months

Uninsured and Insured Patients:

- A patient who incurs liability based on the hospital’s full charges, regardless of the discount given, is eligible to apply for discounted care.
- Family size in determining federal poverty level is defined as follows:
 - The patient’s legal spouse or domestic partner
 - The patient’s legal guardian or parent
 - Children under 21 whether living at home or not
 - Caretaker relatives
- Family income shall be calculated based on the gross income, less disability income received, of the patient and each member of the patient’s family unit. For purposes of this policy, a patient’s family unit shall include:
 - The patient’s legal spouse or registered domestic partner
 - Each parent having legal custody of the patient
 - The patient’s legal guardian

- Monetary assets, excluding primary residence and qualified retirement plans, will be calculated at 50 percent of the monetary assets after the first \$10,000. Qualified retirement plans to be excluded are:
 - 401K plans
 - 403B plans
 - IRAs
- All patients requesting community service will be required to:
 - Complete and sign an application
 - Provide income and source of income
 - Provide proof of medical or other expenses, if requested
 - Complete an application for state and/or federal assistance, if requested
 - Sign a release to verify any and all information including a credit report and/or verification of assets

- In the event that a patient fails to comply with the above requirements, the ineligible account(s) will be forwarded to a collection agency. The agency may cancel back account(s) at any time if alternate forms of documentation, such as a credit report, supports eligibility for a discount.

Discount Guidelines:

- Discounts will be provided to *uninsured* patients, on a sliding scale basis, using the current published Federal Poverty Levels (FPL) as guidelines. Discounts will be granted for medically necessary services using the following criteria:

| FPL | Total Charges | Patient will pay no more than: |
|-------------|-----------------------|--|
| 351% - 400% | Greater than \$10,000 | 125 percent of the Medicare Fee Schedule |
| 401% - 450% | Greater than \$15,000 | 150 percent of the Medicare Fee Schedule |

- Discounts will be provided to *insured* patients, after insurance payment, on a sliding scale basis, using the current published Federal Poverty Levels (FPL) as guidelines. Discounts will be granted for medically necessary services using the following criteria:
 - If family income is at or below 350 percent FPL: Patient will pay no more than 100 percent of the Medicare fee schedule

- On occasion, there may be circumstances where patients who qualify for discounted service may not be able to pay for the discounted amount. In these special circumstances, discounts may be further negotiated to an amount that considers the patient’s essential living expenses and diminished ability to pay. The additional discounts may be granted up to designated approval levels:
 - \$100 - \$35,000 PFS Manager
 - \$35,001- 75,000 PFS Director or Revenue Cycle Director
 - Above \$75,000 CFO

- Extended payment plans may be offered as necessary for the uninsured patient to meet their financial obligation. Extended payment plans for financially qualified patients shall be interest free and will be negotiated between Enloe Medical Center and the qualified patient. Absent an agreement between the two parties; monthly payments shall be calculated to not exceed

ten percent of the patient's family income for a month, excluding deductions for essential living expenses.

- Extended payment terms may be offered to insured patients at the discretion of Enloe Medical Center. In these cases, up to six months of interest-free terms may be granted.

Patient Notification and Appeal Rights:

- Eligible patients will be provided information about the discount policy by Customer Service at the time a payment plan is requested, when the patient requests assistance, or when a determination of presumptive eligibility is made.
- Patient shall complete and sign an application for a discount providing income documentation in the form of recent pay stubs or previous year's tax return. Patient will be required to provide documentation of monetary assets.
 - Eligibility determination will be made within 30 days of the submission of all required documentation.
 - At the time a decision is made approving or denying community service, a letter will be sent to the patient notifying the patient of the hospital's decision.
 - Documentation of community service determinations will be kept on file in the Patient Financial Services Department for two years.
 - Patient statements will reflect the discount.
- Incomplete applications will be held for a minimum of 60 days from filing or 240 days from first post discharge billing.
- Patients who disagree with the community service determination have the right to appeal the decision. Appeals must be made in writing to the CFO, Enloe Medical Center. The CFO will render a decision within 30 days.

Prompt Pay Discounts:

- Prompt pay discounts will be granted to *uninsured* patients that do not qualify for community service or catastrophic discounts. Billed charges must exceed \$300 as we cannot reduce patient balances below government fee schedules.
 - Charges under \$300 may be paid at the Medicare Fee Schedule if paid at the time of service
 - Charges over \$300 will be discounted as follows:
 - 55 percent if payment received prior to any bad debt referral

Note: These percentages are subject to review and change each fiscal year.

- Extended payment terms may be offered at the discretion of Enloe Medical Center. In these cases, up to six months of interest-free terms may be granted.

EMERGENCY AND CARDIOLOGY PHYSICIAN DISCOUNT POLICY:

- Effective January 1, 2011, as required by AB 1503, the emergency department physicians will provide discounts to uninsured patients or patients with high medical costs who are at or below 350 percent of FPL.
- Enloe Medical Center's PFS Department acts as a billing agent for Chico Emergency Physicians as well as for some Cardiology professional fees. Since Cardiology professional fees are posted to the Emergency Room physician account, all professional fees on the account will be discounted to uninsured patients who are at or below 350 percent of FPL.
- PFS is authorized to make the eligibility determination for discounted payment. The hospital's application process will include Emergency and Cardiology physician services. The same eligibility criteria will apply for hospital and physicians.
- The Patient Notification and Appeal Rights as noted in this policy will apply to the physician accounts.
- A list of eligible physicians is available upon request from Patient Financial Services at 530-332-6300. This list will be updated, at a minimum, yearly in conjunction with annual review of this policy

HOSPITAL-BASED PHYSICIAN DISCOUNT POLICY:

- Physician services rendered in Enloe Medical Center's Hospital-Based Clinics, such as Enloe Digestive Diseases Clinic, Enloe Neurosurgical & Spine Clinic, etc., will be eligible for discounts to uninsured patients or patients with high medical costs who are at or below 350 percent of FPL.
- A list of eligible physicians is available upon request from Patient Financial Services at 530-332-6300. This list will be updated, at a minimum, yearly in conjunction with annual review of this policy.
- Enloe Specialty Physician Group (ESP) will bill for professional services but assign their collections to Enloe Medical Center. Consequently, ESP will be considered an extension of Enloe Medical Center and will provide discounts to uninsured patients or patients with high medical costs who are at or below 350 percent of FPL.
- Enloe Medical Center's PFS Department will notify the physician billing agent of any community service discounts approved on the hospital charges. PFS is authorized to make the eligibility determination for discounted payment in accordance with this policy. The hospital's application process will be extended to physician services. The same eligibility criteria will be used for hospital and physicians.

Discount Guidelines:

- If the patient is uninsured and family income is at or below 350 percent FPL, the patient will owe no more than 100 percent of the Medicare fee schedule.
- On occasion, there may be circumstances where patients who qualify for discounted service may not be able to pay for the discounted amount. In these special circumstances,

discounts may be further negotiated to an amount that considers the patient's diminished ability to pay. The additional discounts may be granted up to designated approval levels:

- Under \$10,000 PFS Supervisor
- Greater than \$10,000 PFS Manager

RELATIONSHIP TO COLLECTION PRACTICES:

- It is the intent of Enloe Medical Center to comply with all state and federal regulations.
- Enloe Medical Center's *Financial Policy* outlines the types of collection efforts contracted collection agencies may/may not take to collect on past-due hospital, emergency and specialty physician accounts.
 - It is recognized that as part of the community service and discount process, patients may break their promise to pay from time to time.
 - In these instances, patients with past-due community service obligations, not less than 90 consecutive days delinquent, may be referred to an outside agency in the same manner as any other patient with an unpaid past-due account.
 - Prior to referral, Enloe Medical Center will comply with all state and federal regulations; making a reasonable attempt to contact the patient by phone, giving notice in writing that the extended payment plan may become inoperative, offering the opportunity to renegotiate the extended payment plan, providing notice of community service availability for those that qualify and giving appropriate notice prior to initiating any extraordinary collection activities (ECA's). *For specific billing and collections guidelines please refer to the hospital's Financial Policy.*
 - In the event of collection referral, any previously applied discounts related to this policy may be reversed and payment in full may be pursued.
 - However, in no instance will any patient receiving community service under this policy be subject to abusive telephone collection practices, liens being placed on their primary residence, wage garnishments, or involuntary court hold orders.
 - Non-payment will not be reported to a credit reporting agency at any time prior to 150 days from initial post discharge billing.

PUBLIC NOTICE OF COMMUNITY SERVICE:

- Enloe Medical Center will post notices regarding the availability of community service in all patient registration areas, in patient handbooks, at its PFS Department, and on its website at www.enloe.org.
- Notices shall be posted in languages where a patient population of 5% or 1,000 individuals is determined through an annual review of the language demographic information collected during the registration process. Currently, notices are published in English and Spanish. In addition, Enloe Medical Center shall annually publish a statement of charity care assistance in its community benefits report. A telephone number will be available for persons with questions to inquire about Enloe Medical Center's community service program.
- Notices shall contain language that includes emergency and specialty physician services.

Note: This policy is a combination of the *Community Service*, *Charity Care* and *Financial Arrangements* policies.

REFERENCES:

- Financial Policy
- Management of Individuals Presenting for Emergency Care Policy
- Forms S8530800 and S8530802

Original Dates: 10/05

Revised/Reviewed: 01/07, 01/09, 8/13, 12/14, 12/16, 5/17, 2/18, 1/19, 4/20

| NPI | Last Name | First Name | Suffix | Group Location |
|------------|------------------|-------------------|---------------|--|
| 1720213101 | Abbott | Joel | DO | Enloe Trauma & Surgery Clinic |
| 1831312503 | Abdelnaby | Abier | MD | Enloe General & Colorectal Surgery |
| 1760723647 | Abraham | Kyle | PA | Enloe Trauma & Surgery Clinic |
| 1598185027 | Adams | Christopher | MD | Enloe Trauma & Surgery Clinic |
| 1770903429 | Adams | Ellen | MD | Enloe Trauma & Surgery Clinic |
| 1609964154 | Agarwal | Vijay | MD | Enloe Digestive Diseases Clinic |
| 1699775734 | Ahmed | Ejaz | MD | Enloe Trauma & Surgery Clinic |
| 1679583074 | Aikin | Bruce | MD | Prompt Care |
| 1780621615 | Albers | Sheri | DO | Enloe Trauma & Surgery Clinic |
| 1982997342 | Ali | Syed | MD | Enloe Cardiology Clinic |
| 1124349246 | Alonzo | Joanne | DO | Enloe Cardiology Clinic |
| 1912393448 | Alvarez | Kelley | PA | Enloe Cardiology Clinic |
| 1285832717 | Amir | Asad | MD | Enloe Behavioral Health & Palliative Care |
| 1336108851 | An | Hyung | MD | Enloe Behavioral Health & Palliative Care |
| 1366490773 | Anderson | John | DO | Enloe Trauma & Surgery Clinic |
| 1992807796 | Angel | Audrey | NP | Prompt Care |
| 1144569534 | Armenta | Maya | NP | Enloe Cardiology Clinic |
| 1982983391 | Aryal | Madan | MD | Enloe Specialty Physicians, Inc. |
| 1295052124 | Austin | Grace | MD | Enloe ENT - Head & Neck Specialists |
| 1053446922 | Awan | Najam | MD | Enloe Cardiology Clinic |
| 1700020823 | Azizad | Shameem | MD, MBA | Enloe Trauma & Surgery Clinic |
| 1609100817 | Babare | Jessica | DO | Enloe Cardiology Clinic |
| 1770632168 | Bae | Hannah | MD | Enloe Trauma & Surgery Clinic |
| 1033379151 | Bagheri | Baharak | MD | Enloe Trauma & Surgery Clinic |
| 1033193941 | Baker | Daniel | MD | Enloe Trauma & Surgery Clinic |
| 1114130697 | Balardi | Vincent | MD | Chico Emergency Physicians Medical Group, Inc. |
| 1265637227 | Bangsund | Peter | MD | Enloe Digestive Diseases Clinic |
| 1457796427 | Banks | Christopher | PA | Enloe Orthopedic Trauma Clinic |
| 1033299177 | Barasch | Eugene | MD | Enloe Trauma & Surgery Clinic |
| 1518912799 | Barnes | Patricia | MD | Enloe Trauma & Surgery Clinic |
| 1013974625 | Barthelow | Joel | MD | Enloe Wound/Ostomy & Hyperbaric Center |
| 1134237761 | Baumgartner | Fritz | MD | Enloe Cardiology Clinic |
| 1558780296 | Beadle | John | NP | Enloe Orthopedic Trauma Clinic |
| 1629031299 | Belle | Troy | MD | Enloe Trauma & Surgery Clinic |
| 1841305679 | Berry | Scott | MD | Enloe Specialty Physicians, Inc. |
| 1740218064 | Bevan | Alison | MD | Enloe Specialty Physicians, Inc. |
| 1265703300 | Birnstein | Elliott | MD | Enloe Digestive Diseases Clinic |
| 1912394735 | Bjella | Kirk | MD | Enloe Trauma & Surgery Clinic |
| 1033211842 | Black | Lora | NP | Prompt Care |
| 1831170208 | Blackwell | John | MD | Enloe Trauma & Surgery Clinic |
| 1164484721 | Boardman | John | MD | Enloe Trauma & Surgery Clinic |
| 1689779209 | Bonis | William | MD | Enloe Specialty Physicians, Inc. |
| 1588854707 | Boone | Christopher | PA | Enloe Orthopedic Trauma Clinic |
| 1518069343 | Bradshaw | Laurie | NP | Enloe Digestive Diseases Clinic |
| 1780942599 | Brandehoff | Nicklaus | MD | Chico Emergency Physicians Medical Group, Inc. |
| 1336193432 | Brandtman | Todd | MD | Enloe Behavioral Health & Palliative Care |
| 1932383411 | Brannen | John | MD | Enloe Trauma & Surgery Clinic |

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|------------|---------------------|------------|----------|--|
| 1184693376 | Brazil | Leonard | MD | Enloe Orthopedic Trauma Clinic |
| 1467517524 | Brice | Christine | NP | Enloe Behavioral Health & Palliative Care |
| 1710090162 | Brooks | Joseph | MD | Enloe Women's Services |
| 1376546846 | Brown | Elisa | MD | Enloe Trauma & Surgery Clinic |
| 1396923868 | Brown | Samuel | MD | Enloe Behavioral Health & Palliative Care |
| 1528159340 | Brownley | Richard | MD | Prompt Care |
| 1831295963 | Bruhn | Nancy | NP | Prompt Care |
| 1457313413 | Brull | James | DVM, DO | Enloe Trauma & Surgery Clinic |
| 1740252204 | Buadu | Annemarie | MD, CIIP | Enloe Trauma & Surgery Clinic |
| 1639152655 | Bub | Lawrence | MD | Enloe Trauma & Surgery Clinic |
| 1770842056 | Burke | Sarah | MD | Enloe Women's Services |
| 1861413700 | Butcher | Brent | MD | Chico Emergency Physicians Medical Group, Inc. |
| 1356643621 | Calderon | Joshua | PA | Enloe Trauma & Surgery Clinic |
| 1043253321 | Carlson | Rachel | PA | Enloe Specialty Physicians, Inc. |
| 1053641746 | Carregal | Richard | DO | Enloe Trauma & Surgery Clinic |
| 1124123195 | Carter | K. Duane | MD | Enloe Trauma & Surgery Clinic |
| 1740212372 | Carter | Courtney | MD | Enloe Trauma & Surgery Clinic |
| 1023209632 | Carter Gustafson | Jacqueline | MD | Enloe Trauma & Surgery Clinic |
| 1679695068 | Cavaness | Keith | DO | Enloe Orthopedic Trauma Clinic |
| 1952363913 | Cavin | Lillian | MD | Enloe Trauma & Surgery Clinic |
| | Cheng | Frank | MD | Enloe Digestive Diseases Clinic |
| 1689724734 | Chillar | Pankaj | MD | Chico Emergency Physicians Medical Group, Inc. |
| 1548454259 | Ching-Tismal | Karen | MD | Enloe Specialty Physicians, Inc. |
| 1760438139 | Chirayath | Marion | MD | Enloe Specialty Physicians, Inc. |
| 1437112513 | Chun | Lorraine | MD | Enloe Women's Services |
| 1144259854 | Cichon | Patrick | MD | Chico Emergency Physicians Medical Group, Inc. |
| 1548497407 | Clark | Jonathan | MD | Enloe Specialty Physicians, Inc. |
| 1831124320 | Cleek | Norris | MD | Enloe Trauma & Surgery Clinic |
| 1912251281 | Clifford | Barbara | CNM | Enloe Specialty Physicians, Inc. |
| 1336378744 | Colby | Rebecca | PA | Enloe Cardiology Clinic |
| 1952368987 | Coleman | Stephen | MD | Enloe Digestive Diseases Clinic |
| 1396381463 | Collins | Caitlin | PA | Enloe General & Colorectal Surgery |
| 1306942735 | Collins | Frederick | MD | Enloe Trauma & Surgery Clinic |
| 1023342466 | Costa Filho | Rubens | MD | Enloe Specialty Physicians, Inc. |
| 1699887778 | Craig | Clay | PA | Prompt Care |
| 1992865257 | Crane | James | MD | Enloe Trauma & Surgery Clinic |
| 1538445663 | Critchfield | Amber | CNM | Enloe Women's Services |
| 1417458522 | Cruse | Julie | PA | Enloe Women's Services |
| 1285636308 | Cummings | Brock | MD | Enloe Trauma & Surgery Clinic |
| 1730337858 | Davenport | Cory | PA | Enloe Cardiology Clinic |
| 1831241959 | Davis | Dawn | PA | Prompt Care |
| 1043502677 | Dawson | Melissa | DO | Enloe Specialty Clinics |
| 1275834954 | De La Cruz | Xochitl | PA | Enloe Specialty Physicians, Inc. |
| 1932201811 | Deas-Santos | Julie | NP | Prompt Care |
| 1982888228 | DeGrado | Justin | MD | Enloe Trauma & Surgery Clinic |
| 1982680781 | DeGuzman | Nelson | MD | Prompt Care |

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|------------|-----------------|-------------|-----|--|
| 1740441716 | Dewar | Christopher | MD | Chico Emergency Physicians Medical Group, Inc. |
| 1043614605 | Diana | Fabrizio | NP | Enloe Cardiology Clinic |
| 1568780948 | Ding | Anthony | MD | Enloe Orthopedic Trauma Clinic |
| 1609963057 | DiSano | Michael | MD | Chico Emergency Physicians Medical Group, Inc. |
| 1598775488 | Dolinar | Amy | MD | Enloe Trauma & Surgery Clinic |
| 1336335140 | Dunnington Jr. | Gansevoort | MD | Enloe Cardiology Clinic |
| 1871525477 | Eddlemon | Eugene | MD | Enloe Wound/Ostomy & Hyperbaric Center |
| 1164886982 | Eidemiller | Seth | MD | Chico Emergency Physicians Medical Group, Inc. |
| 1215968409 | Ellis | Eric | MD | Chico Emergency Physicians Medical Group, Inc. |
| 1306397674 | Ellis (Johnson) | Rebecca | CNM | Enloe Women's Services |
| 1649611633 | Everson | Kelsey | NP | Enloe Trauma & Surgery Clinic |
| 1184726069 | Farrar | Michele | NP | Prompt Care |
| 1578769923 | Fealk | Michael | DO | Enloe General & Colorectal Surgery |
| 1790971513 | Ferris | Michael | NP | Enloe Behavioral Health & Palliative Care |
| 1013955657 | Filbrandt | Phillip | MD | Enloe Specialty Physicians, Inc. |
| 1306367982 | Filbrandt | Rebecca | MD | Enloe Specialty Physicians, Inc. |
| 1205923638 | Fleming | Kenneth | MD | Enloe Specialty Physicians, Inc. |
| 1649582842 | Floridaia | Marco | MD | Enloe Specialty Physicians, Inc. |
| 1285996140 | Franklin | Andrew | MD | Enloe Specialty Physicians, Inc. |
| 1922286657 | Fraters | Michael | DO | Enloe Specialty Physicians, Inc. |
| 1508862871 | Fritzler | Mark | MD | Enloe Specialty Physicians, Inc. |
| 1154578565 | Furst | Shawn | DO | Enloe Specialty Physicians, Inc. |
| 1013387182 | Galli | Kelleen | NP | Enloe Specialty Physicians, Inc. |
| 1801881503 | Garrison | Mark | DO | Enloe Specialty Physicians, Inc. |
| 1487805784 | Gauchan | Dron | MD | Enloe Specialty Physicians, Inc. |
| 1558576918 | Gifford | Shaun | MD | Enloe Specialty Physicians, Inc. |
| 1427399955 | Gill | Amandip | MD | Enloe Specialty Physicians, Inc. |
| 1124196050 | Gill | Jerry | MD | Enloe Specialty Physicians, Inc. |
| 1902861438 | Glatthaar | Robert | PA | Enloe Specialty Physicians, Inc. |
| 1942550132 | Goodliffe | Lori | NP | Enloe Specialty Physicians, Inc. |
| 1992742621 | Goradia | Dhawal | MD | Enloe Specialty Physicians, Inc. |
| 1083963532 | Graham | Stacey | NP | Enloe Specialty Physicians, Inc. |
| 1063481893 | Granlund | Kirk | MD | Enloe Specialty Physicians, Inc. |
| 1144422056 | Green | Akiba | DO | Enloe Specialty Physicians, Inc. |
| 1063410421 | Greenberg | Todd | MD | Enloe Specialty Physicians, Inc. |
| 1346716842 | Greener | Charles | PA | Enloe Specialty Physicians, Inc. |
| | Greer | Kimberly | CNM | Enloe Specialty Physicians, Inc. |
| 1083751366 | Grossman | Jeffrey | MD | Enloe Specialty Physicians, Inc. |
| 1174581839 | Grubb | Kristen | MD | Enloe Specialty Physicians, Inc. |
| 1770632614 | Guevara | Susan | CNM | Enloe Specialty Physicians, Inc. |
| 1760655500 | Haile | Morgan | MD | Enloe Specialty Physicians, Inc. |
| 1205480639 | Haller-Baker | Shannon | PA | Enloe Specialty Physicians, Inc. |
| 1326039751 | Harshany | Mark | MD | Enloe Specialty Physicians, Inc. |
| 1922263896 | Hartmann | Emily | MD | Enloe Specialty Physicians, Inc. |
| 1306995931 | Harwood | David | MD | Enloe Specialty Physicians, Inc. |
| 1275875973 | Haug | James | DO | Enloe Specialty Physicians, Inc. |
| 1871545210 | Hawkins | Tracy | DO | Enloe Specialty Physicians, Inc. |

COMMUNITY SERVICE AND DISCOUNT POLICY

| | | | | |
|------------|------------|-------------|-----|----------------------------------|
| 1396030102 | Heafner | Thomas | MD | Enloe Specialty Physicians, Inc. |
| 1750568937 | Healy | Matthew | MD | Enloe Specialty Physicians, Inc. |
| 1861469215 | Heighway | John | MD | Enloe Specialty Physicians, Inc. |
| 1285723957 | Henneberry | Kyle | MD | Enloe Specialty Physicians, Inc. |
| 1750543674 | Herzog | Mary | MD | Enloe Specialty Physicians, Inc. |
| 1427067495 | Hicks | Nicole | PA | Enloe Specialty Physicians, Inc. |
| 1184624769 | Holzman | Madelyn | MD | Enloe Specialty Physicians, Inc. |
| 1689622755 | Hotchkiss | Laura | MD | Enloe Specialty Physicians, Inc. |
| 1093724635 | Hu | Calvin | MD | Enloe Specialty Physicians, Inc. |
| 1588876593 | Hunt | Ben | MD | Enloe Specialty Physicians, Inc. |
| 1104866748 | Hussain | Farabi | MD | Enloe Specialty Physicians, Inc. |
| 1699986810 | Hussain | Aliasgher | MD | Enloe Specialty Physicians, Inc. |
| 1538116215 | Indudhara | Ramaiah | MD | Enloe Specialty Physicians, Inc. |
| 1306282173 | Isakson | Benjamin | MD | Enloe Specialty Physicians, Inc. |
| 1285638619 | Janai | Hillel | MD | Enloe Specialty Physicians, Inc. |
| 1457724239 | Jensen | Christopher | PA | Enloe Specialty Physicians, Inc. |
| 1407881741 | Johnson | Kurt | MD | Enloe Specialty Physicians, Inc. |
| 1871884270 | Johnson | David | MD | Enloe Specialty Physicians, Inc. |
| 1356519193 | Jones | Sidney | MD | Enloe Specialty Physicians, Inc. |
| 1831123967 | Jones | Helmuth | MD | Enloe Specialty Physicians, Inc. |
| 1922204494 | Jones | Philip | MD | Enloe Specialty Physicians, Inc. |
| 1932742855 | Jones | Brittany | PA | Enloe Specialty Physicians, Inc. |
| 1720060791 | Jordan | John | MD | Enloe Specialty Physicians, Inc. |
| 1346232097 | Kandathil | Mathew | MD | Enloe Specialty Physicians, Inc. |
| 1316925928 | Kaneriya | Perry | MD | Enloe Specialty Physicians, Inc. |
| 1194781484 | Kang | Margaret | MD | Enloe Specialty Physicians, Inc. |
| 1104872431 | Katris | Frances | MD | Enloe Specialty Physicians, Inc. |
| 1376180448 | Kaur | Jaswinder | NP | Enloe Specialty Physicians, Inc. |
| 1972022465 | Keenan | Amber | NP | Enloe Specialty Physicians, Inc. |
| 1750595682 | Keliddari | Farhad | MD | Enloe Specialty Physicians, Inc. |
| 1437449303 | Kemp | Rechel | DO | Enloe Specialty Physicians, Inc. |
| 1669015830 | Khan | Samina | NP | Enloe Specialty Physicians, Inc. |
| 1376704999 | Khoury | Farjallah | MD | Enloe Specialty Physicians, Inc. |
| 1336305341 | Kilian | Benjamin | DO | Enloe Specialty Physicians, Inc. |
| 1376705111 | Kinder | Kimberly | MD | Enloe Specialty Physicians, Inc. |
| 1194707604 | Kinoshita | Keith | MD | Enloe Specialty Physicians, Inc. |
| 1497869648 | Knapp | Andrew | DO | Enloe Specialty Physicians, Inc. |
| 1457384075 | Komas | Nicholas | MD | Enloe Specialty Physicians, Inc. |
| 1386783884 | Konkin | Taylor | MD | Enloe Specialty Physicians, Inc. |
| 1083659833 | Kralj | Holly | CNM | Enloe Specialty Physicians, Inc. |
| 1942386040 | Kuhne | Michael | MD | Enloe Specialty Physicians, Inc. |
| 1619935079 | Kusumoto | Walter | MD | Enloe Specialty Physicians, Inc. |
| 1578825782 | Kyle | Vashty | NP | Enloe Specialty Physicians, Inc. |
| 1356647044 | Lakireddy | Prajapathi | MD | Enloe Specialty Physicians, Inc. |
| 1720057557 | Landaker | Stephen | MD | Enloe Specialty Physicians, Inc. |
| 1396740429 | Layne | Tanya | MD | Enloe Specialty Physicians, Inc. |
| 1306860861 | Lazaro | Steven | MD | Enloe Specialty Physicians, Inc. |
| 1922019900 | Leavitt | D. Lamont | MD | Enloe Specialty Physicians, Inc. |
| 1386297331 | Lee | Andrew | NP | Enloe Specialty Physicians, Inc. |
| 1407814908 | Liang | Ivan | MD | Enloe Specialty Physicians, Inc. |

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|------------|------------------|-------------|-----|----------------------------------|
| 1356710909 | Lingafeldt | Margaret | NP | Enloe Specialty Physicians, Inc. |
| 1043326853 | Liu | Eric | MD | Enloe Specialty Physicians, Inc. |
| 1487605127 | Lobosky | Jeffrey | MD | Enloe Specialty Physicians, Inc. |
| 1962407825 | Logan | Kenneth | MD | Enloe Specialty Physicians, Inc. |
| 1477584001 | Logan | James | MD | Enloe Specialty Physicians, Inc. |
| 1114197472 | Loh | John | MD | Enloe Specialty Physicians, Inc. |
| 1942294202 | Lomas IV. | Harry | MD | Enloe Specialty Physicians, Inc. |
| 1245310200 | Ludwig | Deron | MD | Enloe Specialty Physicians, Inc. |
| 1477913531 | Lukaszka | Diana | NPF | Enloe Specialty Physicians, Inc. |
| 1861827339 | Madson | Zachary | DO | Enloe Specialty Physicians, Inc. |
| 1164595914 | Magnusson | Peter | MD | Enloe Specialty Physicians, Inc. |
| 1902828486 | Majid | Abid | MD | Enloe Specialty Physicians, Inc. |
| 1730107400 | Mallory | Susan | MD | Enloe Specialty Physicians, Inc. |
| 1619288867 | Maloney | Patrick | MD | Enloe Specialty Physicians, Inc. |
| 1477807873 | Maqbool | Maaz | MD | Enloe Specialty Physicians, Inc. |
| 1417015090 | Martinek | Jeffrey | PA | Enloe Specialty Physicians, Inc. |
| 1295728392 | Massa | Christopher | MD | Enloe Specialty Physicians, Inc. |
| 1841450145 | Matthews | Richard | MD | Enloe Specialty Physicians, Inc. |
| 1932569191 | Maurer | Julia | NP | Enloe Specialty Physicians, Inc. |
| 1992903207 | McCague | Andrew | MD | Enloe Specialty Physicians, Inc. |
| 1447593678 | McGee | Heather | MD | Enloe Specialty Physicians, Inc. |
| 1477079770 | McGregor | Hailey | NP | Enloe Specialty Physicians, Inc. |
| 1346529245 | McKinley | Dara | NP | Enloe Specialty Physicians, Inc. |
| 1841341492 | McNamee | Corey | MD | Enloe Specialty Physicians, Inc. |
| 1619184983 | Meekins | Pauline | MD | Enloe Specialty Physicians, Inc. |
| 1598751786 | Mellum | Scott | MD | Enloe Specialty Physicians, Inc. |
| 1841200235 | Merriman | Charles | MD | Enloe Specialty Physicians, Inc. |
| 1518439553 | Micone | Kelsey | NP | Enloe Specialty Physicians, Inc. |
| 1649552621 | Miller | Jolene | DO | Enloe Specialty Physicians, Inc. |
| 1922050566 | Mimbs | Jeffrey | DO | Enloe Specialty Physicians, Inc. |
| 1770877615 | Miyashiro | Jessica | PA | Enloe Specialty Physicians, Inc. |
| 1134338650 | Moore | James | MD | Enloe Specialty Physicians, Inc. |
| 1346245214 | Morcos Gannon | Daniela | MD | Enloe Specialty Physicians, Inc. |
| 1689643876 | Morris | Stephen | MD | Enloe Specialty Physicians, Inc. |
| 1679045454 | Mower | Jason | PA | Enloe Specialty Physicians, Inc. |
| 1891926705 | Mowers | Elke | NP | Enloe Specialty Physicians, Inc. |
| 1902081128 | Murillo | Horacio | MD | Enloe Specialty Physicians, Inc. |
| 1982662086 | Myers | Kevin | MD | Enloe Specialty Physicians, Inc. |
| 1134104144 | Nandish | Shailesh | MD | Enloe Specialty Physicians, Inc. |
| 1609164300 | Naser | Oday | MD | Enloe Specialty Physicians, Inc. |
| 1811950827 | Nash | Kevin | MD | Enloe Specialty Physicians, Inc. |
| 1982641916 | Nguyen | Bao | MD | Enloe Specialty Physicians, Inc. |
| 1295989572 | Nichols | Scott | MD | Enloe Specialty Physicians, Inc. |
| 1740236926 | Nunley | David | MD | Enloe Specialty Physicians, Inc. |
| 1831400498 | Nwankwo | John | MD | Enloe Specialty Physicians, Inc. |
| 1316904790 | Oberfelder | Cynthia | MD | Enloe Specialty Physicians, Inc. |
| 1659714400 | Ogbeide | EvBusogie | MD | Enloe Specialty Physicians, Inc. |
| 1063960441 | O'Regan | Brittany | PA | Enloe Specialty Physicians, Inc. |
| 1255405189 | Ory | Linda | NP | Enloe Specialty Physicians, Inc. |

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|------------|-------------|-----------|-----|----------------------------------|
| 1316904428 | Ott | Loren | PA | Enloe Specialty Physicians, Inc. |
| 1710174255 | Owen | Kenneth | PA | Enloe Specialty Physicians, Inc. |
| 1730344151 | Owen | Erik | MD | Enloe Specialty Physicians, Inc. |
| 1891704888 | Owens | Janis | MD | Enloe Specialty Physicians, Inc. |
| 1265094684 | Paddock | Patricia | NP | Enloe Specialty Physicians, Inc. |
| 1235455262 | Pallas | Alex | DO | Enloe Specialty Physicians, Inc. |
| 1942755137 | Pandit | Pritam | NP | Enloe Specialty Physicians, Inc. |
| 1811963457 | Parker | Russell | MD | Enloe Specialty Physicians, Inc. |
| 1518253988 | Pearce | Shane | MD | Enloe Specialty Physicians, Inc. |
| 1306839923 | Pearce | Stephen | MD | Enloe Specialty Physicians, Inc. |
| 1730142282 | Peiris | Ralph | DO | Enloe Specialty Physicians, Inc. |
| 1295855195 | Perham | Armin | MD | Enloe Specialty Physicians, Inc. |
| 1053601633 | Perrins | Steven | MD | Enloe Specialty Physicians, Inc. |
| | Perry | Paul | MD | Enloe Specialty Physicians, Inc. |
| 1609839083 | Petty | Kenneth | MD | Enloe Specialty Physicians, Inc. |
| 1184634628 | Phillips | William | MD | Enloe Specialty Physicians, Inc. |
| 1114060258 | Phillips | Michelle | NP | Enloe Specialty Physicians, Inc. |
| 1144686908 | Pierce | Lottie | PA | Enloe Specialty Physicians, Inc. |
| 1043469992 | Pilika | Asti | MD | Enloe Specialty Physicians, Inc. |
| 1710308127 | Pippin | James | NP | Enloe Specialty Physicians, Inc. |
| 1861749277 | Pittman | Marci | PA | Enloe Specialty Physicians, Inc. |
| 1639432677 | Plantmason | Lee | MD | Enloe Specialty Physicians, Inc. |
| | Poa | LI | MD | Enloe Specialty Physicians, Inc. |
| 1861584294 | Podduturu | Vikram | MD | Enloe Specialty Physicians, Inc. |
| 1548558067 | Pooli | Aydin | MD | Enloe Specialty Physicians, Inc. |
| 1275046526 | Prendergast | Ryan | PA | Enloe Specialty Physicians, Inc. |
| 1649539586 | Prince | Catherine | DO | Enloe Specialty Physicians, Inc. |
| 1356505473 | Prodduturi | Prathima | MD | Enloe Specialty Physicians, Inc. |
| 1114248986 | Ramirez | Paul | MD | Enloe Specialty Physicians, Inc. |
| 1881915346 | Randazzo | William | MD | Enloe Specialty Physicians, Inc. |
| 1093756140 | Randolph | Robert | MD | Enloe Specialty Physicians, Inc. |
| 1083813737 | Ransbarger | Darron | MD | Enloe Specialty Physicians, Inc. |
| 1154421576 | Rasheed | Shaheen | MD | Enloe Specialty Physicians, Inc. |
| 1093828337 | Rasmussen | Robin | MD | Enloe Specialty Physicians, Inc. |
| 1174630016 | Retamozo | Milton | MD | Enloe Specialty Physicians, Inc. |
| 1811360571 | Rivero | Krista | CNM | Enloe Specialty Physicians, Inc. |
| 1598863193 | Roberts | Lawrence | MD | Enloe Specialty Physicians, Inc. |
| 1790730174 | Robertson | Mandy | MD | Enloe Specialty Physicians, Inc. |
| 1629402466 | Robertson | Anna | DO | Enloe Specialty Physicians, Inc. |
| 1336441229 | Robinson | Leslie | MD | Enloe Specialty Physicians, Inc. |
| 1346555620 | Rose | Jason | PA | Enloe Specialty Physicians, Inc. |
| 1457367286 | Rouhipour | Varqa | MD | Enloe Specialty Physicians, Inc. |
| 1235398942 | Roy | Anjali | MD | Enloe Specialty Physicians, Inc. |
| 1366854325 | Rusnak | William | MD | Enloe Specialty Physicians, Inc. |
| 1366704819 | Russell | David | MD | Enloe Specialty Physicians, Inc. |
| 1538211917 | Sadeghi | Angizeh | MD | Enloe Specialty Physicians, Inc. |
| 1912009853 | Sahagian | Arnold | MD | Enloe Specialty Physicians, Inc. |
| | Sakopoulos | Andres | MD | Enloe Specialty Physicians, Inc. |
| 1154312676 | Sami | Faisal | MD | Enloe Specialty Physicians, Inc. |
| 1922191584 | Sample | Theodore | MD | Enloe Specialty Physicians, Inc. |

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|------------|-------------|-----------|-----|--|
| 1457693129 | Samra | Shamsher | MD | Enloe Specialty Physicians, Inc. |
| 1730277393 | Sanchez | Jennifer | NP | Enloe Specialty Physicians, Inc. |
| 1750581492 | Sanders | Michelle | NP | Enloe Specialty Physicians, Inc. |
| 1376586198 | Sandhu | Harpartap | MD | Enloe Specialty Physicians, Inc. |
| 1073675591 | Santomauro | Michael | MD | Enloe Specialty Physicians, Inc. |
| 1033181151 | Sattari | Medhi | MD | Enloe Specialty Physicians, Inc. |
| 1629045877 | Saxman | Eric | MD | Enloe Specialty Physicians, Inc. |
| 1093031668 | Schachter | Levanto | DO | Enloe Specialty Physicians, Inc. |
| 1659395051 | Schneider | Scott | MD | Enloe Specialty Physicians, Inc. |
| 1760494975 | Schrader | Lydia | MD | Enloe Specialty Physicians, Inc. |
| 1568417012 | Schroll | Aldebra | MD | Enloe Specialty Physicians, Inc. |
| 1134137722 | Schwab | Mark | MD | Enloe Specialty Physicians, Inc. |
| 1437200227 | Schwabe | Mark | MD | Enloe Specialty Physicians, Inc. |
| 1710539333 | Seaman | Elizabeth | NP | Enloe Specialty Physicians, Inc. |
| 1699700377 | Selby | Tadd | MD | Enloe Specialty Physicians, Inc. |
| 1346424686 | Sezginis | Aral | MD | Enloe Specialty Physicians, Inc. |
| 1588688782 | Shah | Shree | MD | Enloe Specialty Physicians, Inc. |
| 1407268725 | Shah | Rishi | MD | Enloe Specialty Physicians, Inc. |
| 1326275306 | Shah | Pallav | MD | Enloe Trauma & Surgery Clinic |
| 1427595677 | Shenoy | Pooja | PA | Enloe Cardiology Clinic |
| 1154656509 | Shepphard | Michaela | MD | Prompt Care |
| 1497013759 | Shindel | Alex | MD | Enloe Digestive Diseases Clinic |
| 1295996387 | Shiple | Aimee | NP | Enloe Digestive Diseases Clinic |
| 1861436206 | Shiple | Stephen | MD | Chico Emergency Physicians Medical Group, Inc. |
| 1497917561 | Sigle | Gavin | MD | Enloe General & Colorectal Surgery |
| 1376549220 | Silverstein | Arthur | DO | Enloe Cardiology Clinic |
| 1548558240 | Silvestri | Sarah | NP | Prompt Care |
| 1740392133 | Singh | Paramjit | MD | Enloe Neurosurgical & Spine Clinic |
| 1952662017 | Skaggs | Christina | PA | Chico Emergency Physicians Medical Group, Inc. |
| 1821084575 | Skinner | Sheryl | NP | Prompt Care |
| 1497726681 | Snyder | Frank | MD | Enloe Trauma & Surgery Clinic |
| 1205058369 | Solomon | Christina | NP | Prompt Care |
| 1760499693 | Sprague | Monroe | MD | Enloe ENT - Head & Neck Specialists |
| 1487691630 | Sterzer | Steven | MD | Enloe Trauma & Surgery Clinic |
| 1346369709 | Stesin | Alan | MD | Enloe Behavioral Health & Palliative Care |
| 1558576371 | Stewart Jr | Thomas | MD | Enloe ENT - Head & Neck Specialists |
| 1619937984 | Stickney | Erik | MD | Enloe Specialty Physicians, Inc. |
| 1245469915 | Streeter | Natalie | NP | Prompt Care |
| 1164454633 | Struve | Cheryl | CNM | Enloe Women's Services |
| 1245236199 | Sullivan | Kathleen | MD | Enloe Trauma & Surgery Clinic |
| 1093729691 | Tang | Eddie | MD | Enloe Cardiology Clinic |
| 1336785096 | Teesdale | Jeannette | PA | Enloe Neurosurgical & Spine Clinic |
| 1982876785 | Tran | Hoan | MD | Enloe Digestive Diseases Clinic |
| 1407913379 | Trudeau | Joseph | MD | Enloe Trauma & Surgery Clinic |
| 1376839605 | Umber | Christina | MD | Chico Emergency Physicians Medical Group, Inc. |
| 1982641387 | Unterseher | Raleigh | MD | Enloe Women's Services |
| 1205238086 | Urban | Derek | PA | Enloe Orthopedic Trauma Clinic |

| | | | | |
|------------|------------|----------|----|--|
| 1083700264 | Valcarengi | Maurice | MD | Enloe Women's Services |
| 1306842265 | Valdez | Lourdes | MD | Enloe Trauma & Surgery Clinic |
| 1619965944 | Varma | Navin | MD | Enloe Neurosurgical & Spine Clinic |
| 1982614475 | Voelker | William | MD | Prompt Care |
| 1982696571 | Vyhmeister | Edgar | MD | Enloe Orthopedic Trauma Clinic |
| 1326033614 | Wagner | Dan | DO | Prompt Care |
| 1457308769 | Wahlen | Steven | MD | Enloe Specialty Physicians, Inc. |
| 1992746689 | Wainschel | Larry | MD | Enloe Neurosurgical & Spine Clinic |
| 1124110218 | Walker | James | PA | Prompt Care |
| 1053629527 | Watson | Jeffrey | MD | Enloe ENT - Head & Neck Specialists |
| 1578522751 | Watson | Bill | MD | Enloe Orthopedic Trauma Clinic |
| 1801307335 | Weber | Joseph | PA | Enloe General & Colorectal Surgery |
| 1578820080 | Wenberg | Alicia | MD | Enloe Women's Services |
| 1285640243 | Westphal | Denis | MD | Enloe Wound/Ostomy & Hyperbaric Center |
| 1114190972 | Whitlatch | Nicole | MD | Enloe Specialty Physicians, Inc. |
| 1053585711 | Whitlatch | Lyman | MD | Enloe Neurosurgical & Spine Clinic |
| 1083807309 | Whitman | John | MD | Chico Emergency Physicians Medical Group, Inc. |
| 1417448838 | Wildey | Richelle | PA | Enloe Cardiology Clinic |
| 1629082136 | Wilhite | Charles | MD | Enloe Orthopedic Trauma Clinic |
| 1114942257 | Wilkey | David | MD | Enloe ENT - Head & Neck Specialists |
| 1972866911 | Willis | Anthony | MD | Enloe Trauma & Surgery Clinic |
| 1679561286 | Wolk | Peter | MD | Enloe Cardiology Clinic |
| 1255567947 | Wood | Jonathan | MD | Enloe Trauma & Surgery Clinic |
| 1194746958 | Wust-Smith | Marlene | MD | Enloe Trauma & Surgery Clinic |
| 1013949601 | Yhip | James | MD | Enloe Cardiology Clinic |
| 1447440961 | Yi | Sun | MD | Enloe Specialty Physicians, Inc. |
| 1588644249 | Zavala | Claudia | MD | Enloe Trauma & Surgery Clinic |
| 1881707545 | Zittel | Scott | DO | Enloe Wound/Ostomy & Hyperbaric Center |
| 1265442651 | Zlotowski | Steven | MD | Chico Emergency Physicians Medical Group, Inc. |



Date:

Account(s):

Dear Patient:

Enloe Medical Center is committed to providing financial assistance to patients without health insurance and to insured patients with high medical costs, to pay for medically necessary care. However, we understand that healthcare services should not represent a catastrophic burden to insured patients and families with high medical costs.

You have indicated that it is a financial hardship for you to pay for the services you recently received at Enloe Medical Center. Financial assistance is limited and in order to determine who qualifies, it is our policy to evaluate your income in comparison with federal income guidelines. If you have health

insurance, we apply additional criteria that determine if you are eligible for full or partial financial assistance due to high medical expenses. To complete our evaluation, we require that you submit the attached application and return it with the following items.

Required documentation:

1. Complete **both sides** of the Confidential Financial Statement (attached)
2. Include a copy of any denial letters/statements from the Medi-Cal or CMSP program (if applicable)
3. Include a copy of your last bank statement, checking and savings, all pages.
4. If you have money market accounts, stocks or income properties other than your primary residence, we will need to see a statement of each account.
***Please note:** Qualified retirement plans are not included when we calculate income.*
5. If employed, please include a copy of the last two pay stubs for each family member.
6. If employment is intermittent, please include a copy of last year's tax return instead of pay stubs.
7. If you are not currently employed, please include proof of unemployment insurance, state disability or Social Security.
8. Please include a letter explaining your financial situation and why you are unable to pay your bill. Your personal letter helps us understand your situation and why financial assistance is needed.

Note: If you are unable to provide any requested information, please explain why in the letter of hardship. If you have any questions about what is required, please contact your customer service representative.

All documentation must be **received within two weeks** of the date of this letter or your application could expire. We will process complete applications within two weeks of receipt and will notify you of our decision.

Respectfully,

Patient Financial Services
billing.helpline@enloe.org
 530-332-6300



**CONFIDENTIAL FINANCIAL STATEMENT
 AND
 FINANCIAL ASSISTANCE APPLICATION**

Patient Name: _____

Account Number(s): _____ Date of Service(s): _____

Responsible Party*

Name: _____

Phone: _____

Address: _____

SSN: _____

Employer Name: _____

Employer Address: _____

Phone: _____

SSN: _____

Employer Phone: _____

Employer Name: _____

Employer Address: _____

Spouse or Domestic Partner

Name: _____

Address: _____

Employer Phone: _____

Marital Status (circle one): Married Single Divorced Widowed Unmarried Partnered

Family Information:

Please list all persons living with you plus any children 21 or under, whether or not they live with you.

Name:

Age:

Relationship to you:

1. _____

2. _____

3. _____

4. _____

5. _____

6. _____

Please complete other side.

Monthly Household Income:

Gross monthly income from wages: \$ _____

Rental Income: \$ _____

Public Assistance/Food Stamps: \$ _____

Grants: \$ _____

Social Security: \$ _____

Workers' Compensation \$ _____

Unemployment Compensation \$ _____

Child Support/Alimony: \$ _____

Other: _____

\$ _____

TOTAL INCOME: \$ _____

Monetary Assets

| | | | |
|---------------------------------------|----------|--------------------|----------|
| Savings or Money Market: | \$ _____ | Stock Value: | \$ _____ |
| Dividends: | \$ _____ | Interest Payments: | \$ _____ |
| Property other than primary residence | \$ _____ | | |
| Other: | _____ | \$ _____ | |

TOTAL ASSETS: \$ _____

Expenses

| | | | |
|---------------------------------|----------|------------------------|----------|
| Monthly Home/Rental Payment: | \$ _____ | Medical/Dental: | \$ _____ |
| Medical Insurance Premium: | \$ _____ | Transportation: | \$ _____ |
| Utilities/Home Phone: | \$ _____ | Child Care/Tuition: | \$ _____ |
| Food/Home/Personal Necessities: | \$ _____ | Child Support/Alimony: | \$ _____ |
| Other: | _____ | \$ _____ | |

TOTAL EXPENSES: \$ _____

By signing this form, I authorize Enloe Medical Center to verify any and all information including a credit report, income and monetary assets. I understand that I may be required to provide proof of the information requested. Additionally, I certify that all the statements made on this application are true and complete to the best of my knowledge. Should it be determined that the information I provided is incomplete or false, any discount on my bill may be reversed, and payment in full may be expected of me.

If I receive payment from an insurance company, worker's compensation or any third party, I agree to inform the hospital of such payment. I understand that the hospital retains its right to collect the original, full billed charges should a third party provide full or partial payment for the hospital's services.

| | |
|--|-------|
| _____ | _____ |
| Signature of Patient or Legal Guardian | Date |

| | |
|---------------------|-------|
| _____ | _____ |
| Signature of Spouse | Date |

*This document is to be completed by the patient's legal guardians if the patient is a minor.