

	VOLUNTEER SERVICE DESCRIPTION WHITE ROSE COMPANION VOLUNTEER Position Description & Competency
Objective:	To positively impact the patient/visitor experience by providing companionship and comfort to patients who are near the end of life.
Hours/Shifts:	3-Hour Shifts available 24 hours per day. Volunteers provide availability and are called when a vigil is activated.
Location:	<i>Esplanade Campus 1531 Esplanade – Chico, CA (potentially any patient room)</i>
Responsible to:	Tracy Guerra and Stephanie Sicke; WRC Program Coordinators
Qualifications:	<ul style="list-style-type: none"> • Fulfill volunteer intake and orientation requirements • Appropriate demeanor to sit with dying patient, responding to their needs. • Able to use discretion and sound judgment when interacting with dying patients, nursing staff, or patient family when present.
Training:	<ul style="list-style-type: none"> • Must attend hospital orientation presented by the Volunteer Services Department. • Participate in WRC training sessions: 1) Being present with a dying patient 2) Program nuts and bolts • Attend ongoing training/update meeting for this placement • Isolation Precaution training for volunteers
Competencies:	<ul style="list-style-type: none"> • Oriented to hospital • Compassionately responsive to needs of the dying patient • Demonstrates correct procedures for contact precautions, if needed • Exhibits volunteer professionalism
Summary:	The WRC Volunteer provides companionship to dying patients who have no local family, friends – those who are essentially alone. The companion compassionately responds to patient requests or needs, until the vigil ends or family members arrive. Interacts with nursing staff in order to initiate vigil or provide for patient requests.

Volunteers May Not:

- Be involved in direct patient care – e.g., taking vital signs, assisting patient to restroom, holding babies, etc.
- Feed patients.
- Transfer patients.
- Perform duties outside the scope of the service description and/or orientation.
- Replace an employee; volunteers may complement/assist, but not supplant the duties of a paid worker.