

	VOLUNTEER SERVICE DESCRIPTION Doula Volunteer Position Description & Competency
Objective:	To positively impact the patient/visitor experience by providing physical and emotional support to other women by attending to them during labor and childbirth.
Hours/Shifts:	24 hour on-call shift once a month or 12 hour on-call shift twice a month Schedules are made based on availability given to department
Location:	Esplanade Campus 1531 Esplanade – Chico, CA Maternity Department
Responsible to:	Sharon Parham, Maternity Assistant Nurse Manager Tracy Weeber, Maternity Nurse Manager
Qualifications:	<ul style="list-style-type: none"> • Fulfill volunteer intake and orientation requirements. • Personable, friendly customer-service attitude. • Able to use discretion and sound judgment when interacting with staff and patients. • Ability to accept and follow directions.
Training:	<ul style="list-style-type: none"> • Must attend hospital orientation presented by the Volunteer Services Department. • Participate in position specific training. • Attend ongoing training/update meeting for this placement.
Competencies:	<ul style="list-style-type: none"> • Oriented to department/unit. • Responsive to needs of patients/family members. • Exhibits volunteer professionalism.
Summary:	The Doula Program at Enloe Medical Center encompasses one primary function: 1) Provide non-medical physical and emotional support during childbirth for the mother to give our community members the best birth experience possible.

- Volunteers May Not:**
- Be involved in direct patient care – e.g., taking vital signs, assisting patient to restroom, holding babies, etc.
 - Feed patients.
 - Transfer patients.
 - Perform duties outside the scope of the service description and/or orientation.
 - Replace an employee; volunteers may complement/assist, but not supplant the duties of a paid worker.