



Quick, Easy Ways to Find a Provider

We offer you quick and easy ways to find participating health care providers including doctors and hospitals. To find a **California** provider on the **Anthem Blue Cross** (Formerly Blue Cross of California) web site, use the online provider finder resources.

Anthem Blue Cross Web Site

Follow these easy steps to find a participating provider in California:

Go to www.anthem.com/ca

- At the right of the web page select "Find a Doctor" and click on 'GO'
 - You will be directed to the "Find a Doctor" page
 - Select "Looking for a Doctor or Facility In your local area?"
 - You will be directed to the "ProviderFinder" page
 - Select "Next" under "Visitor Search" (click "OK" or "Yes" to proceed to the next step, if a security dialogue box or boxes appear at this point or at any other point as you tour the website.)
1. "Select a Plan Type" - select "Large Group" Plans
 2. "Select a Plan" - select "**Blue Cross PPO (Prudent Buyer)**"
 3. "Select a Provider Type" (e.g. health facility, physician, specialist, etc.).
 4. "Select a Specialty" (optional) - you may select a specialty to refine your search. To select multiple specialties, press and hold down the Control key and click on each specialty name that you want to choose.
 5. Select "Next"
 6. Provider Finder- see top right side menu and select either "Search by Location" or "Search by Name" - enter location or name criteria. Receive your search results via a listing, map or downloadable directory.
 7. Want to restart your search? Select the blue "Start New Search" button and you will return to the previous page.

**If you need further assistance with finding a California provider, please contact
Keenan HealthCare Customer Service
1-877-ENLOE-99 or 1-877-365-6399**

(See reverse for instructions to find Blue Card Out-of-State Providers)



Out-of-State Providers

Blue Card Web Site

Follow these easy steps to find a participating **Blue Card** provider:

Go to www.bluecares.com

- At the top right section of the home page, under “How Can Blue Help You?” select “Find a Doctor or Hospital.”
- You will be directed to the “Blue National Doctor and Hospital Finder” page.
- Under “**Member - Prefix**” - enter **KNQ** in the “Identification Prefix” box – these are the first 3 letters of the Enloe Medical Center member ID number.
- Select “Find Providers”

You will need to follow the steps listed below to locate an out-of-state provider:

1. Under the “**Search Center**” select City and State or Zip Code. If you know the name or address of the provider, you can type that information on this screen.
2. Select “**Search Radius**” criteria
3. Select from the desired “**Provider Types**” and “**Specialties**”. To select multiple specialties, press and hold down the Control key and click on each specialty name that you want to choose.
4. Select “Search” and a list of the providers will appear.
5. Want to restart your search? Select the Start New Search tab at the top of the screen to return to the “**Blue National Doctor & Hospital Finder**” screen.

If you need further assistance with finding an out-of-state Blue Card provider, please contact BLUE CARD at 1-800-810-BLUE or 1-800-810-2583.